



GRIEVANCE REDRESSAL COMMITTEE

GRIEVANCE

Grievance refers to a complaint that includes any kind of discontent, dissatisfaction, or negative perception arising from anything connected with the institute that a student, parent, or staff member thinks, believes, or even feels is unfair, unjust, or inequitable. A grievance is a wrong or hardship suffered, whether real or perceived, that forms legitimate grounds for a complaint. At any point during their stay at the institute, a spectrum of issues may affect one's physical and mental well-being, disturb their efficacy, and cause them to become aggrieved.

THE SPECTRUM MAY INCLUDE

1. Physical assaults of any kind.
2. Undue comments or gestures intended to create a disruptive environment.
3. Use of any kind of slang or inappropriate language.
4. Any actions or schemes aimed at harming the harmony of an individual.
5. Propagating any untoward or misleading information about anyone with disruptive intentions.

GRIEVANT

A grievant refers to a student, parent, staff member, or group of students, parents, or staff members who submit a grievance after experiencing incidents caused by other elements of the institute that potentially disturb their normal mindset or disrupt their usual working patterns.





CAUSES FOR GRIEF

The causes of grief could include any aspect that prevents an individual from performing to their full potential. These causes may include those explained earlier.

GRIEVANCE REDRESSAL

The term "Grievance Redressal" primarily refers to the receipt and processing of complaints from stakeholders. However, a broader definition includes actions taken to address any issues raised by them to ensure they can access services more effectively and perform to their full potential.

Grievance Redressal Committee

S.No	Name of the Member with Designation	Role	Phone Number	E-Mail ID	Signature
1	Prof. Satyabrata Bhuyan, Dean	Chairperson	8895483100	satyabrata.bhuyan@odmegroup.org	
2	Prof. Sanjay Sarangi, Asst. Professor	President	9348395100	sanjay.sarangi@odmegroup.org	
3	Prof. Rakhi Dutta, Assoc. Professor	Member	9437015815	rakhi.dutta@odmegroup.org	
4	Mr. Kanhu Charan Nayak, Trustee	External Member	9437013115	kanhucharn.nayak@odmegroup.org	

Grievance Redressal Portal (<https://obs.sgcinfoways.com/>)




Signature
DEAN
ODM BUSINESS SCHOOL
Bhubaneswar-24
Dean

Date: 13/09/24